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ORIGINAL

ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORM

G-04204A-05-0046

4700

Investigator: John La PortaPhone: (602) 542-0819Fax: (602) 542-2129Priority: Respond Within Five DaysOpinion No. 2005 - 42622Date: 3/3/2005Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Ken

Colvin

Account Name:

Ken Colvin

Home: (000) 000-0000Street:

PO Box 2489

Work: (000) 000-0000City:

Chino Valley

CBR:State:

AZ

Zip: 86323

is:Utility Company:

Unisource Energy Services * (UNS)

Division:

Gas

Contact Name:

Gary Smith

Contact Phone: (928) 226-2233Nature of Complaint:

Customer called to voice his displeasure with the surcharge request by Unisource Gas. Customer feels that the 60% increase the company got last last year should pay off enough debts the company could have occurred. He feels that now that everybody has switched to gas appliances, because they were led to believe it was cheaper than gas should get credits for some of these appliances. Finally, customer can see a gradual increase and thinks any increase should cover over the summer period when gas bills are not as high.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that his comments would be documented for the record and a copy would be placed in the docket. CLOSED.

End of Comments

Date Completed: 3/3/2005Opinion No. 2005 - 42622

Arizona Corporation Commission

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